



LEAGUE OF WOMEN VOTERS®

Constant Contact Survey Results

Survey Name: 2012 Voter Survey

Response Status: Partial & Completed

Filter: None

11/15/2012 5:20 PM EST

TextBlock:

In the 2010 General Election, LWVNYS members and friends participated in a survey of their experiences in using the new voting equipment. The League received over 1,000 responses from 47 counties which provided useful information for our testimony submitted at post-election hearings held by the NYS Senate and shared with election officials. This year we would like to follow up with a similar survey to update our findings from 2010. We are asking for your cooperation in a simple survey detailing your experience in using the system and your observations of the procedures in use while you are in the polling place to vote. It is not necessary for you to question the poll inspectors. The survey results will be shared with the local boards of elections, the chairpersons of the Assembly and Senate Elections Committees, and the NYS Board of Elections so that corrections and improvements to the process can be made.

Please enter the information indicated below.

Answers	Number of Response(s)
First Name	986
Last Name	986
Email Address	960
Address 1	960
Address 2	162
City	970
State/Province (US/Canada)	979
Postal Code	979

Your County is:

995 Response(s)







If you are a member of the League, please state the name of your local league (not necessary to be a League member to participate in the survey):

739 Response(s)

Your Election District Number (or name of polling place if you do not know your District Number):

971 Response(s)

Was the Poll Worker: (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Courteous and helpful			894	90.4 %
Helpful in finding correct Election District			417	42.2 %
Able to assist you with the Street Finder or map to find your Election District			112	11.3 %
Willing to allow you to find your own name in the poll book if they could not find your name			139	14.0 %
Able to offer you an affidavit ballot if your name was not in the poll book and you were in the correct poll site			39	3.9 %
Other			117	11.8 %
Totals			988	100%

Was the poll site generally accessible? (choose as many as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes, it was easily accessible			933	94.2 %
No, it was difficult to enter the building			16	1.6 %
No, it was not accessible for wheelchairs or for persons with other disabilities			15	1.5 %
Other			81	8.1 %
Totals			990	100%

TextBlock:

Questions on Voting

Were you given adequate instructions on how to use the voting machine by the poll workers? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			750	76.0 %
No, I was not asked if I would like instructions			176	17.8 %
No, I did not understand "under voting" or "over voting"			22	2.2 %
No, I did not know my election district number and the scanner was specific to that number			10	1.0 %
No, there were no instructions on inserting the ballot into the scanner posted			58	5.8 %
No, there were no instructions on what to do if the scanner rejected my ballot			39	3.9 %
No, there were no instructions on write-in voting			56	5.6 %
Other			116	11.7 %
Totals			986	100%

Did the privacy booth give you adequate space and privacy? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			755	76.6 %
No, poll worker stayed too close			19	1.9 %
No, not enough light to see ballot			32	3.2 %
No, privacy booth was too flimsy or unsteady			72	7.3 %
No, privacy booths were too close together			115	11.6 %
Other			136	13.8 %
Totals			985	100%

Were the instructions to complete the ballot easy to understand and in large enough print? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			780	80.1 %
No, there were no instructions to tell me that the ballot continued on the back side			87	8.9 %
No, there were no instructions posted for completing the ballot			55	5.6 %
No, there were no sample ballots posted			56	5.7 %
Other			122	12.5 %
Totals			973	100%

Were races and candidate names in large enough print? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			853	86.5 %
No, I did not know there were magnifying lenses available			71	7.2 %
No, the print was too small			94	9.5 %
No, the font style was unreadable			9	<1 %
Other			63	6.3 %
Totals			986	100%

Was the layout of the ballot clear so that you could easily determine how to vote for the candidates selected? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			851	86.4 %
No, the print was too small			71	7.2 %
No, the size of the oval or square was too small			52	5.2 %
No, it was hard to complete when voting for more than one candidate in a race			15	1.5 %
No, multiple columns for the same office were confusing			32	3.2 %
No, it was hard to determine which oval or square was for which candidate			10	1.0 %
No, the write-in space was too small for candidate name			7	<1 %
No, the print was unreadable			1	<1 %
Other			68	6.9 %
Totals			984	100%






TextBlock:

Questions on Scanning Your Ballot





Did you use the privacy sleeve? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			634	64.7 %
No, privacy sleeve was not available			131	13.3 %
No, I did not know how to use the privacy sleeve			13	1.3 %
No, I did not know to ask for the privacy sleeve			120	12.2 %
No, the poll worker took the ballot out of the privacy sleeve to insert in scanner			24	2.4 %
Other			138	14.0 %
Totals			979	100%

Did you have any problem putting your ballot in the scanner? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes, I did not know which end or side to put into scanner			109	11.1 %
Yes, the privacy sleeve caused problems when putting ballot into scanner			21	2.1 %
Yes, I had to remove the ballot from privacy sleeve to put in scanner			69	7.0 %
No problems			750	76.8 %
Other			124	12.7 %
Totals			976	100%

Did the scanner accept or reject your ballot? If rejected, please choose further explanation. Choose all answers that are appropriate.

Answer	0%	100%	Number of Response(s)	Response Ratio
Accepted ballot			912	93.3 %
Rejected ballot and received new ballot to correct ballot			13	1.3 %
Rejected ballot but left ballot as voted			4	<1 %
Rejected ballot but had no instructions on what to do			2	<1 %
Rejected ballot and received no help from poll worker			1	<1 %
Rejected ballot and poll worker then removed ballot from privacy sleeve to resubmit into scanner			5	<1 %
Rejected ballot and poll worker handled ballot to resubmit into scanner			12	1.2 %
Other			46	4.7 %
Totals			977	100%

Did any problems occur with the scanner while you were using it? (choose as many answers as applicable)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes, there was no confirmation that ballot was accepted			22	2.2 %
Yes, I was not able to press "cast ballot" button to verify ballot was submitted			14	1.4 %
No problems			887	91.6 %
Other			68	7.0 %
Totals			968	100%

While you were in the polling place, did you observe how rejected ballots were handled by poll workers? If yes, please choose appropriate answer.

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes, rejected ballots were not kept confidential			19	2.0 %
Yes, rejected ballots were in a pile on the table			6	<1 %
I don't know what happened to rejected ballots			789	85.7 %
Other			119	12.9 %
Totals			920	100%

Were there any delays or lines of more than five voters? Choose all answers that are appropriate.

Answer	0%	100%	Number of Response(s)	Response Ratio
Lines of more than 5 people to check in or sign poll book			159	16.8 %
Lines of more than 5 people to use privacy booth			41	4.3 %
Lines of more than 5 people to use scanner			31	3.2 %
Lines of more than 10 people to check in or sign poll book			115	12.2 %
Lines of more than 10 people to use privacy booth			17	1.8 %
Lines of more than 10 people to use scanner			23	2.4 %
Lines were less than 5 people for all			616	65.4 %
Other			119	12.6 %
Totals			941	100%







Optional: provide your comments, general or specific, on the machine, the process or the poll workers.

566 Response(s)

TextBlock:

Ballot Marking Devices (BMD) The Ballot Marking Devices are to assist any voters with disabilities or voters who may need some assistance in completing a paper ballot. Please answer the following questions, even if you did not use the BMD.

Choose all appropriate answers if you used the Ballot Marking Device (BMD).

Answer	0%	100%	Number of Response(s)	Response Ratio
BMD was in location to protect voter's privacy			164	30.2 %
There were no instructions on using the BMD			65	11.9 %
Poll workers were assigned to assist the voter using a BMD			67	12.3 %
Poll workers provided no assistance to voters using BMD			11	2.0 %
BMD worked well and instructions were available			56	10.3 %
Other			276	50.9 %
Totals			542	100%

Did you observe any voters using the Ballot Marking Device and having any problems? If you are able, describe the problem.

406 Response(s)

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Thanks for your help.